Five by Five is an independent creative and innovation agency.



THE SUNDAY TIMES

Best Places to Work 2023







We're a diverse group of creative problem solvers on a mission to make a positive impact on business and society.

ACCREDITATIONS AND ASSOCIATIONS













SUSTAINABILITY-FOCUSED CLIENT PARTNERS





We partner with global and regional clients









CooperVision*





















Creative problem solving

Two different male audiences





Charles Tyrwhitt



_ Target audience

... men like James Sanderson





































56%

of men feel their self-confidence is "strongly influenced" by the clothes they wear.



Audience truth

Confidence means

the part

looking



Functional benefit

We make it easy for men to look the part

Audience truth

Confidence means looking the part



Emotional benefit

We make men feel great

1

Functional benefit

We make it easy for men to look the part

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Audience truth

Confidence means looking the part



_ The proposition

Clothes with confidence stitched into every seam

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A dialogue built on empathy and shared values













Giving customers a nod and a wink as they shopped











Screwfix



Tradies are proud of the job, but it's tough

"These timber panels last year cost £56, this year they're £129 each and there's a limit to how much you can pass on to the customer because you just won't get the work so it comes out of your profits."

LEE, CONSTRUCTION

"You look back and say 'I built that'. We drive around and spot the jobs we've done."

GARY, MULTI-TRADE

"It's like losing money having to leave a job to go and collect items as I cannot charge for my time if I'm off site."

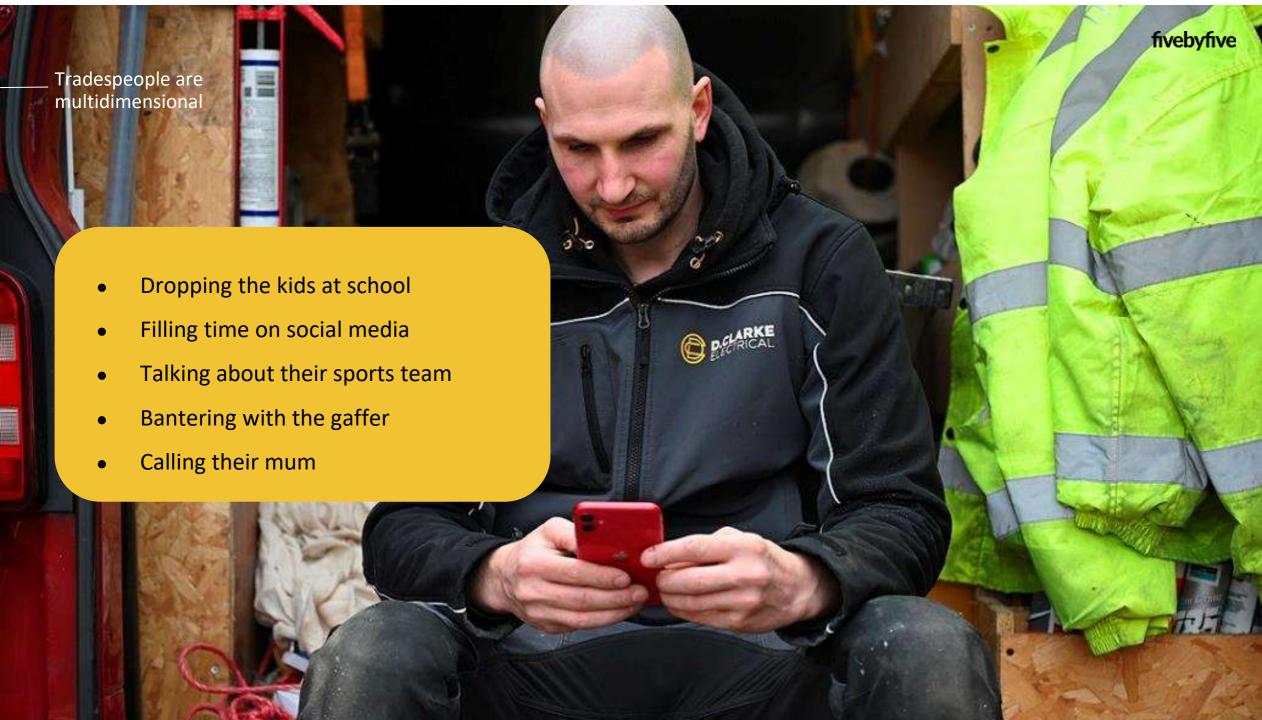
"Customers are getting hit because interest rates have gone up ...they've decided to ease off" "Reputation is everything in this industry. I want to make sure I'm known for doing quality work."

DAVID, PROPERTY MAINTENANCE

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In category, communications can be one-dimensional





Launching a new service for Tradies

"It's like losing money having to leave a job to go and collect items as I cannot charge for my time if I'm off site"

Finance in the #1 concern for the trade.

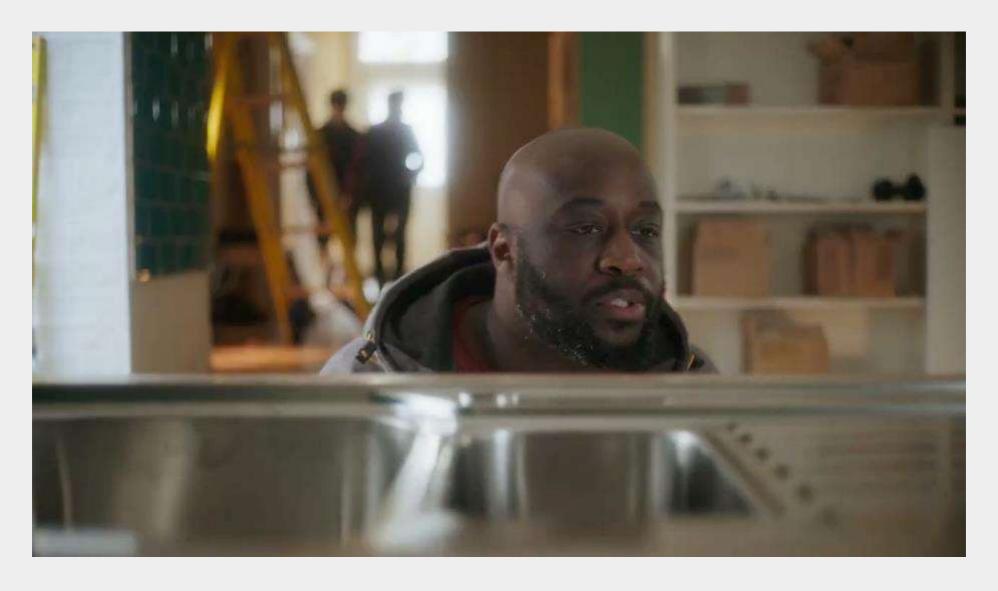
A new 60 minute delivery service



_ The proposition

Don't stop. Sprint.

It's all about finding the fun



Creating click-through as well as cut-through







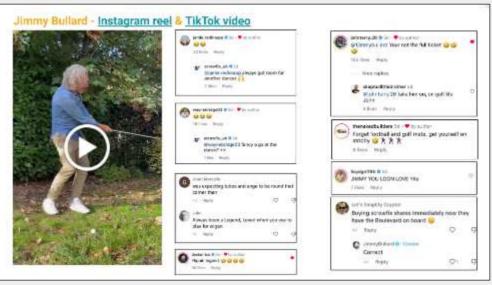
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Dialling up talkability and infiltrating popular culture





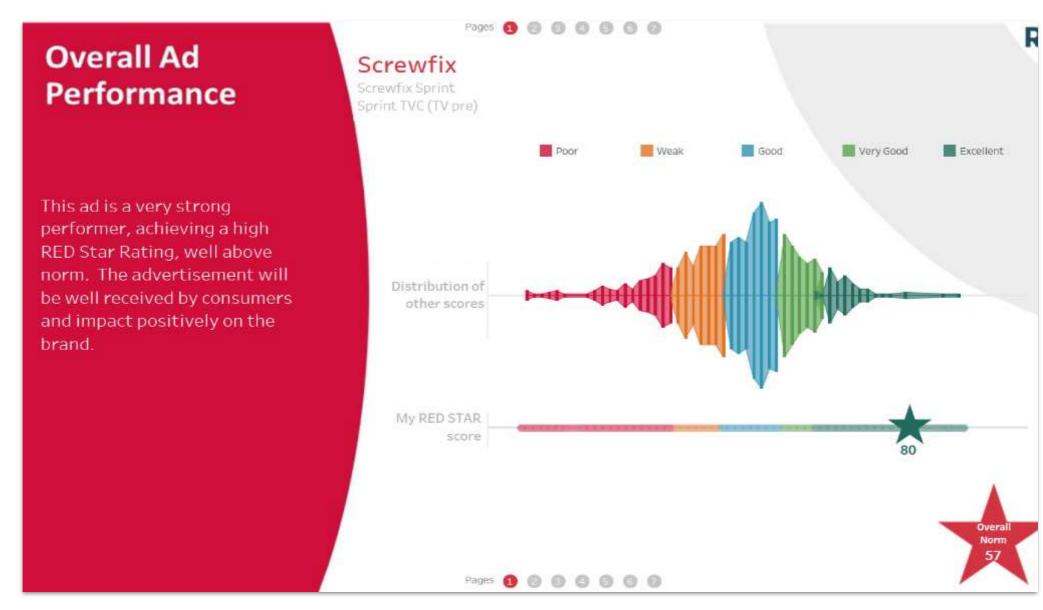




_ It's worked!

Sprint awareness up from 37% to 58%

Sprint sales up 60%



In summary

Go beyond tropes to find a truth about the audience that makes communications more human and more relatable.

